VIGNAN'S INSTITUTE OF ENGINEERING FOR WOMEN Approved by AICTE, New Delhi & Affiliated to JNTUK, Kakinada

Report of Grievance from the concerned committee for A.Y.2021-22

S.No	Name of the Committee	Grievance Date	Description of Grievance	Redressal Date	Action Taken
1	Grievance Redressal Cell	16-07-21	To arrange sanitizers in each floor.	23-07-21	Issue has been resolved by arranging sanitizer in each floor
			2. To provide new curtains in class rooms.		2. Damaged curtains have been replaced with new ones.
			3. Lights are not working properly in class rooms.		3. Damaged lights are removed and replaced.
			4. Arrangement of bus facility for students who are attending exams in the campus.		4. Bus has been arranged.
		22.10.21	Proper fixation of class room window doors.	29.10.21	1. Window doors are fixed.
			2. Route extension of college buses from Madhurawada junction.		2. As per the request received from both faculty and students a bus has been provided.
			3. LAN Connections are not working in A25 and B24.		3. System Admin is instructed to rectify the LAN Connectivity issue as early as possible.
		03-02-22	1. Requested for healthy & hygienic food in Canteen.	10-02-22	1. The action has been taken to provide healthy and hygienic food.
			2. Weekly two hours for Self-Defense / Sports /Art/Cultural clubs.		It is discussed with Dr.K.P.Suhasini head student's affair to plan for art/sports/cultural clubs activities for two hours in a week.
		12-05-22	1. Proposal for radio station installation in the campus.	20-05-22	1.It is decided to request management regarding the proposal for radio station installation in the campus and implementation it as early as possible.



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			2.Online Fee Payment to be initiated.		2.It is decided to bring to the notice of the management regarding the initiation of online mode of fee payment along with offline mode.
· 2	Anti- Ragging Cell	No Grievance reported			
	Internal	20-01-2022	Request to stop the bus during monthly times.	31-01-2022	Transport manager has resolved.
3	Complaint Cell	27-06-2022	Physical harassment by male computer programmer.	28-06-22	Computer programmer suspended immediately.
4	SC/ST Cell	No Grievance reported			

S.No	Committee	Co-Coordinator	Signature
1	Grievance	Mrs S .Kalyani	
	Redressal Cell		as dearg
2	Anti-Ragging Cell	Mr K SuryaNarayana Rao	St.
3	Internal Complaint Cell	Dr. D Nirmala Devi	Who dei
4	SC/ST Cell	Dr. B. Chandra Sekhar	Thisk



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